



**Ashurst**

# Enhancing Operational Resilience

Legal and Risk insights to help strengthen  
resilience for today's challenges

Ashurst Australia and Ashurst Risk Advisory

# Discover the Ashurst Difference

## Legal and risk insights to help strengthen resilience for today's challenges

In our hyper-connected world, organisations increasingly depend on technology and third and, often, fourth parties to support their critical operations.

These external arrangements are growing in complexity, often involving offshore providers and occurring against a backdrop of heightened geopolitical uncertainty. All of these factors heighten the risk of operational disruptions and compliance issues.

Regulators have responded with standards to strengthen operational resilience, encouraging organisations to adopt a mindset of “resilience” rather than only compliance to avoid a loss of confidence and trust that could threaten their viability.

A robust approach for managing and monitoring the risks associated with material service providers (MSPs), and stress-testing legal agreements, helps businesses effectively manage these relationships, allocate responsibilities and proactively address risks.

With a unified legal, Risk Advisory and NewLaw team, **Ashurst's Enhancing Operational Resilience approach** helps organisations strengthen their operational resilience through:

### Maturity assessments

- Conducting assessments to help identify areas of vulnerability and uplift operational resilience frameworks.

### Incidents

- Taking a proactive approach to uplift incident readiness and response capabilities.

### Agreements

- Reviewing and updating legal agreements with MSPs, providing legal and risk insights to support compliance with regulatory standard/s (i.e. CPS 230 / 900, pass-through SOCI obligations).
- Support the management of risks associated with MSPs, and monitoring the adequacy of service provider agreements via an **Agreements Resilience Monitor**.

Our resilience-by-design approach seeks to help organisations minimise business disruptions and enhance how they respond to and/or recover from an incident within Board-approved tolerances.



**Governance, reporting and accountabilities**



**Robust legal agreements**



**Training and change management**



**Frameworks, systems and policies**

Interested in learning more?

Contact us



# Designed by and for legal, risk and compliance practitioners and business leaders



Provides a maturity assessment of your organisation's operational resilience (based on CPS 230 framework and better practice organisations) plus support to implement change.



Visualises tolerances and key management and monitoring requirements - delivering a dashboard view of the adequacy of MSP Agreements for the Board/C-suite.



Supports your business continuity and mitigates third party risks with legal agreements – developing and translating obligations, tolerances and key requirements into Service Level Agreements.



Helps stakeholders to test their Business Continuity Plans (BCPs) to readily recover from a business disruption through training exercises, simulations and capability uplift.



Guides key stakeholders to identify areas of vulnerability in MSP Agreements and the management of risks associated with the arrangement – providing legal and risk insights to improve.

## Contact us



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→ Learn how we can help you enhance your operational resilience.

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